

### Feedback from Recent Parent Mail Survey

#### Ridge Site

- ❖ I love how everyone communicates with each other I think this helps us so much it is a very happy homely school.
- ❖ I would like said Thank You to Pens Meadow. They help me a lot and my son is so happy, smart and a lovely boy. Thanks
- ❖ I like that a Carer had been assigned to look after my child's needs throughout the school day.
- ❖ The personal touch the carrying atmosphere. They are like the extended family, they really take the time to help me and my son.
- ❖ I take my lead from my son. The majority of the time he comes back smiling and has had a good day. I feel like school has my son's best interests at heart and it is not all about targets ours about his happiness too.
- ❖ I like that the pupils go out such as swimming, community visits and the farm.
- ❖ The school is very welcoming and very informative, my child had made more progress at his time at Pens Meadow then he did for a long time at his old school we're very happy :)
- ❖ The staff are very welcoming
- ❖ We feel the school is a very good school in every way we know our son is very well looked after. This makes it easier to go about our day while he is at school. I did not comment on question 12 as I don't feel it is a question I can answer because of my son's needs.
- ❖ The Family Support Team are invaluable for helping and supporting parents and children. The development of positive effective and professional parental partnerships. The positive successful transition plans i.e. training into school. How the individual needs of a child are

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acknowledged, respected planned for i.e. provision meets the individual needs of the child.

### Feedback from Post 16

- ❖ They make all the students feel safe and welcome them
- ❖ My child is always happy to attend school. It's got a lovely atmosphere to it and she feels very confident walking around the school and it gives her independence. It has a very relaxed chilled feel to it
- ❖ The school allowed me to keep in touch with my child whilst he was on residential and was promised before the trip. My son had the time of his life going on the trip. He lived every single minute of his stay he wants to go again in the future should he be given the chance he reported he was very well looked after on the trip. A big thanks to all concerned.
- ❖ The school is heading on the right direction I can't think of anything at the moment but I'm proud how the school/college treat my son at all times. Thank you to all staff
- ❖ A real calm friendly atmosphere
- ❖ The staff are always open, welcome and appear to care about each child
- ❖ Everything my son is very happy to go there and that means a lot
- ❖ My child is in Pens Meadow since last 7-8 months, but still not set in school still not very happy. I think environment in school should be friendlier (not only teachers but all staff should be very friendly with students and students should be given small jobs in school so they will be more responsible
- ❖ All the staff are friendly and helpful and Family Outreach help
- ❖ She has really settled in well since her move from school
- ❖ The variety of provision / lessons available

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### **The following suggestions were made**

- ❖ The implementation of more resources and equipment that provide opportunities for self-regulation when needed, i.e. physio balls to bounce, trampolines etc I feel this may benefit children when they need to self-regulate
- ❖ There should be more focus on keeping children in School if they are feeling "out of sorts" but are not actually ill - rather than automatically sending them home. I think it's not taken into account that not all parents are on carer's allowance...some work.
- ❖ They should be given all the funding they need so they can continue to do a great job
- ❖ I think reminders for certain events need putting in home school book a few days before and not the day before. This then gives parents a bit more notice to make arrangements/preparations for the event
- ❖ Keep changes to a bare minimum as this upsets my child
- ❖ Ensure that all staff are trained in de-escalation
- ❖ Put the age up from 19-25 years old for children who really need it

**Thank you to you all for completing the questionnaire and for your continuing support**

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