

# Safeguarding Newsletter

3<sup>rd</sup> December 2018



## Christmas is coming and the crooks are getting fat!

Christmas time and the associated present buying is a golden opportunity not only for legitimate retailers, but the crooks too. And where better than to target online shopping.

We are very good with our online safety messages to children, but I often think that we don't always raise the awareness of fraud quite so effectively.

Action Fraud and the City of London police have launched a Christmas campaign to reduce the risk of crime online. Here are their top tips to avoid being caught out by the Christmas rush!

If something seems too much of a bargain, it's probably poor quality, fake or doesn't exist.

Don't pay for goods or services by bank transfer unless you know and trust the person. Payments via bank transfer offer you no protection if you become a victim of fraud.

Make sure you've installed the latest software & app updates. Criminals use weaknesses in software to attack your devices and steal information, such as your payment details.

Use a strong, separate password and 2FA to protect your email account. Criminals can use your email to access other online accounts, such as those you use for online shopping.

Don't click on a link in an unexpected email or text. The volume of online shopping related phishing emails increases during the holiday period. Remember, if a deal seems too good to be true, it probably is.

**Report phishing** <https://www.actionfraud.police.uk/report-phishing>

Every Report Matters – if you have been a victim of fraud, report it [online](#) or by calling [0300 123 2040](#).

### Phishing alert

## Fake delivery emails

These emails claim to be regarding a package that could not be delivered but contain no personalisation of the recipient such as their name or order details.

Don't be tricked into giving a fraudster access to your personal or financial details. **Never automatically click on a link in an unexpected email or text.**

