

Pens Meadow recognises that being a parent or carer of a child with additional needs presents its own challenges and that these challenges can impact on the whole family. When families are well supported and equipped to overcome these challenges we know that this can only have a positive impact on their children and their engagement at school.

In recognition of this Pens Meadow provides our very own Family Outreach Team. The team work closely with our families to provide support, sign posting and engagement opportunities. Please see our Family Support Leaflet that explains how they can support you.

Pens Meadow aims to establish close working relationships with its families in order to get best outcomes for its children.

Pupil Welfare

Parents will be informed if their child is taken ill or has an accident that requires medical attention. Pens Meadow have qualified first aiders onsite at all times who can administer treatment for minor injuries

Please make sure you update school with contact details for home, work and mobiles so you can be contacted by school when needed.

We have a School Nurse, Natalie Kingsbury. If you wish to discuss any health issues or concerns please contact school and ask to speak to her

We also have a number of staff in school with areas of specialism such as communication, behaviour or sensory issues that could be of support. Please speak to school or Family Outreach if you would like these contact details.

Communication with Parent/Carers

Pens Meadow School values and welcomes regular communication with parents and carers. Communication with home may differ throughout the school. However all pupils have a key-worker and we use a home—school diary system to support communication. If you have any concerns, or wish to speak to a member of staff, please call school. Your call will be returned as soon as possible.

Ongoing communication is a major part of our home—school agreement, which we ask you to sign and agree to follow.

Pens Meadow offers a variety of opportunities to work with and support families which include:

- ◆ Home School Diaries
- ◆ Telephone Calls
- ◆ Letters
- ◆ Home visits through Family Outreach
- ◆ Meetings in school
- ◆ Facebook
- ◆ School Website
- ◆ Newsletters
- ◆ Access to other support services
- ◆ Weekly Family/Adult Learning sessions eg: Get Cooking, Art, Bread Therapy
- ◆ Educational Workshops according to parental preference
- ◆ Celebratory Events
- ◆ Fund raising Events

Pens Meadow recognise that you are the most important people in our pupils lives. We try to do all we can to ensure that you and your child receive the best experience that we offer because:

Happy families = Happy children.