

Induction Feedback – Ridge 2022



Some information on the paperwork was not picked up on but it was very quickly noted by staff when it was raised.

The induction plan was individualised to meet my son's needs and school were really accommodating.

Pens Meadow is amazing! Each staff member works as a team and it is fantastic.

A lengthy transition was very helpful, and it considered my son's specific needs.

The way we were told the children would enter the premises changed and this caused some anxiety on the first day.

I feel valued and welcomed as a parent.

I liked having the Home Visit and staff taking the time to get to know our family.

I am 100% happy with how the induction was handled.

I feel that I am valued as a parent and that I am included with everything.

I can ring the Family Outreach mobile and chat to Sue or Sally.

The staff really work as a team. The transition was smooth and easy.

I was really worried about the change and getting to know everyone, but staff have helped me relax and feel comfortable.

